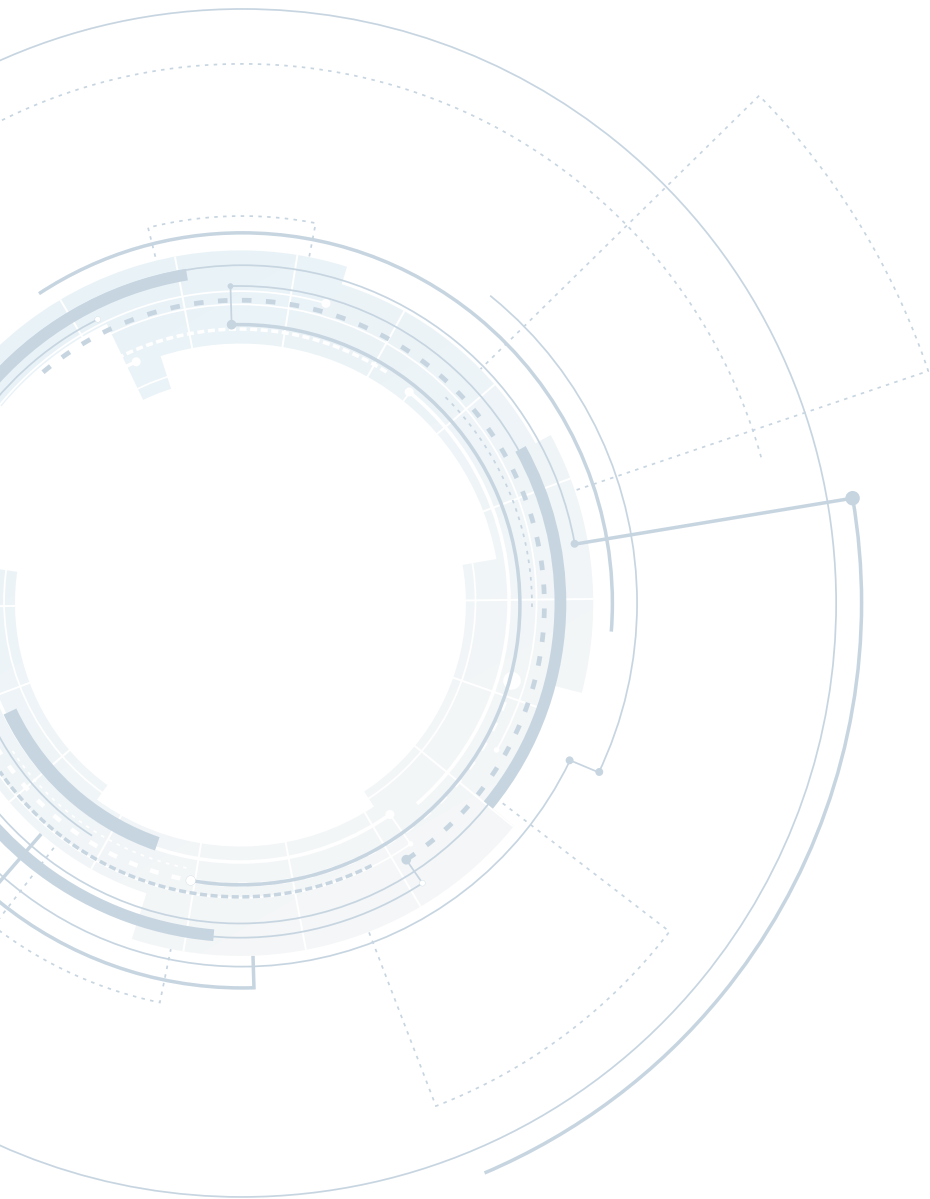




Airwatch Installation Guide



Requirements

Directions to install and download ProInteract platform:



Stay connected to a strong Wi-Fi signal.



Keep the app open as your content downloads.



Stay connected to a power source.



Set up to 3 hours to download the content.

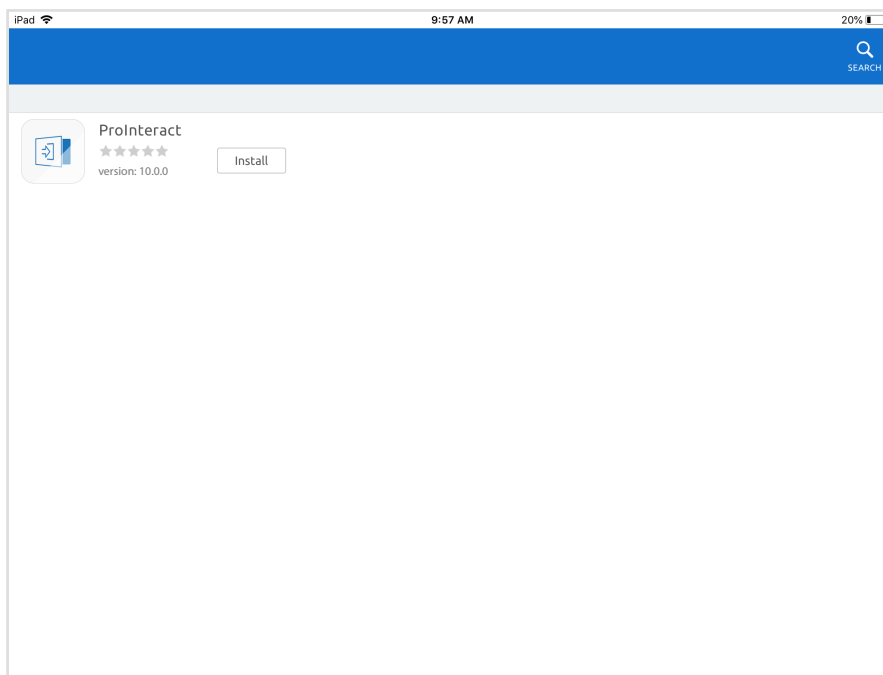
Step 1: Locate App



Open the 'J&J Apps' shortcut to download and install ProInteract.



Tip: If you don't have the 'J&J Apps' make sure you've enrolled in AirWatch or request access at https://jnprod.service-now.com/iris?id=iris_all_requests_lh

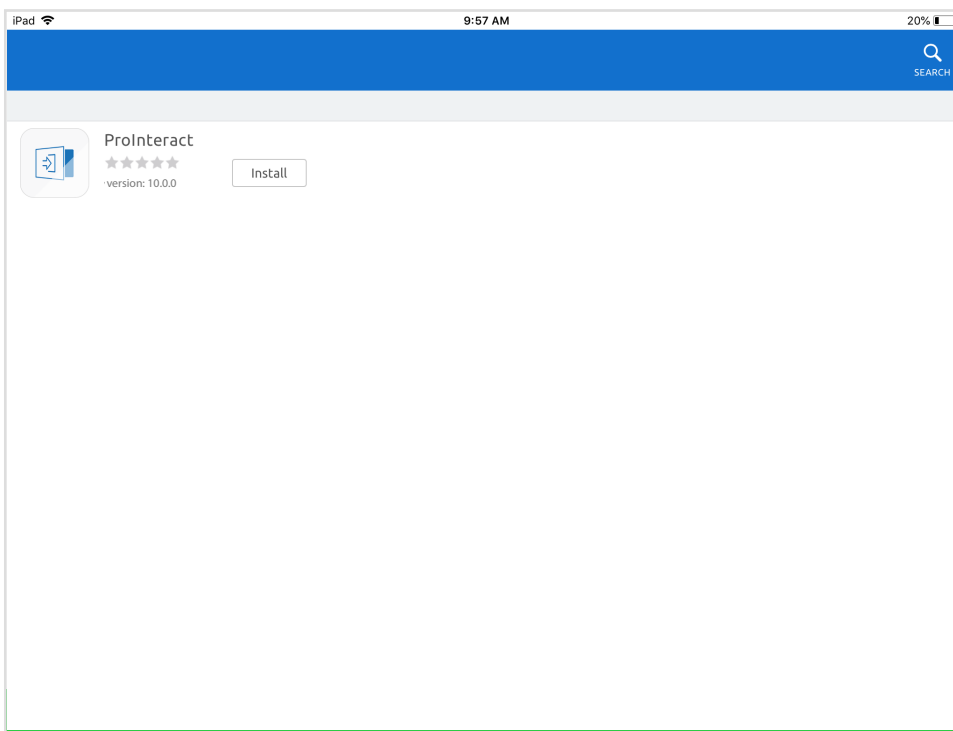
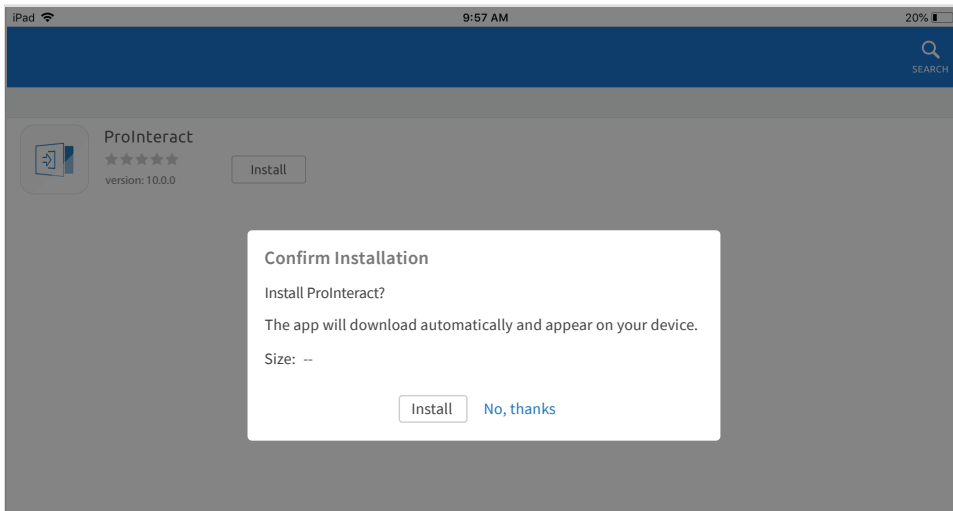


1. Tap the magnifying glass search icon located at the top right of the screen
2. Search the 'J&J Apps' store for 'ProInteract'
3. Select the 'ProInteract' application for your country.



Tip: Still having issues? Please contact your local IT Support.

Step 2: Download App



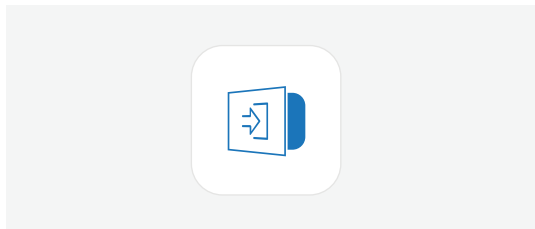
1. Tap the 'Install' button to the right of the application banner name
2. A J&J Store pop-up will confirm the installation. Tap the '**Install**' button.
3. A banner message will appear at the bottom of the screen to confirm that the request for installation was received.



Tip: Since ProInteract Access is an internally distributed application, your personal/corporate account will not be charged. This is a free application.

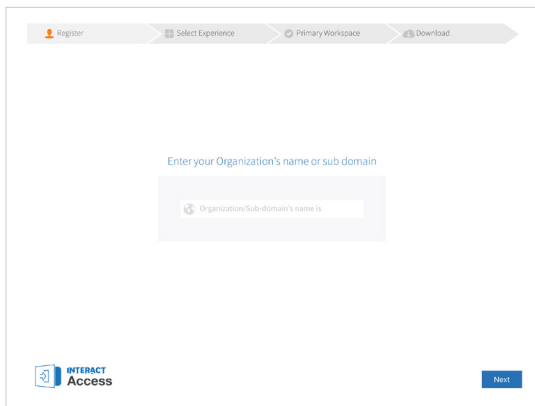
Step 3: Downloading Content

Prerequisites before you download and install ProInteract:



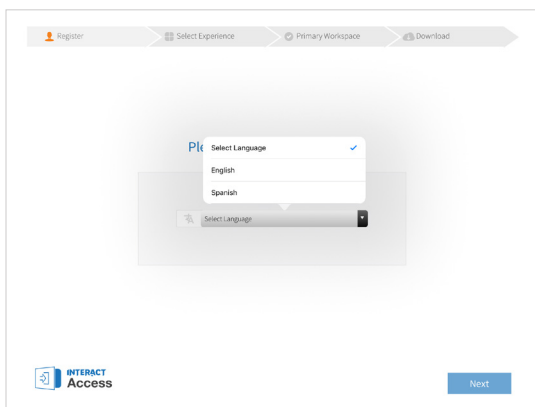
01

- ▶ Locate the ProInteract icon on your iPad. Tap on the 'ProInteract' icon to open the application.



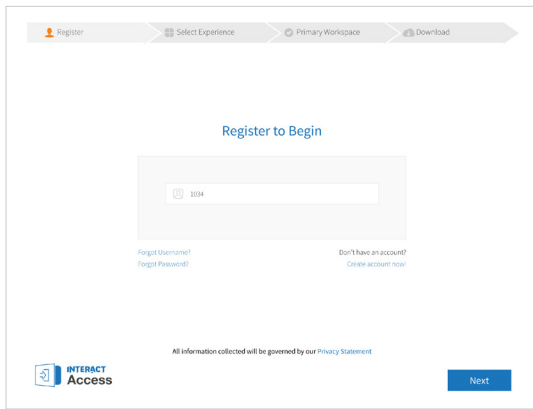
02

- ▶ You will be prompted to add **Organization/Sub-domain's** name.
- ▶ Enter **jnj** and tap on Next button.



03

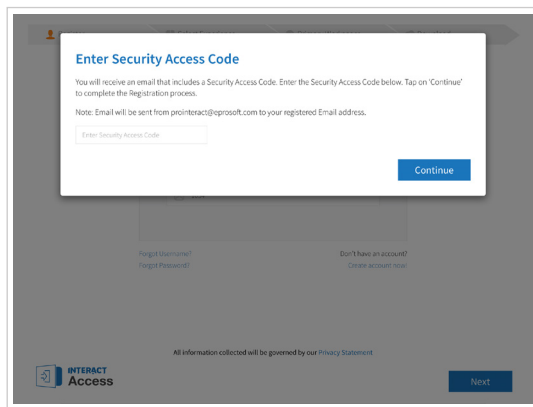
- ▶ Tap on 'Select Language' dropdown and select your preferred language.




04

- ▶ Enter **Login (WWID)** and tap on **'Next'**

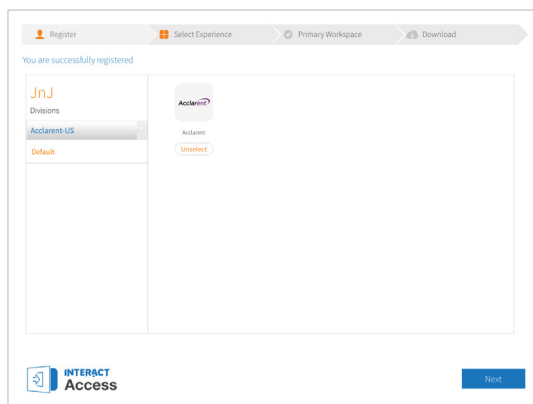
You will receive an email with a security access code.
Take note of the code.



05

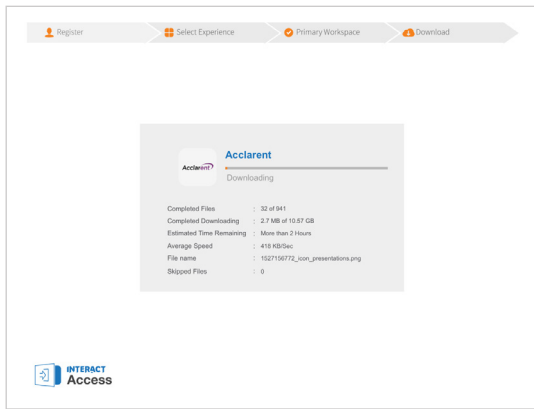
- ▶ We will receive the OTP to the registered email ID.
- ▶ Enter the OTP in 'Enter Security Access Code' text box.
- ▶ Tap on the keyboard icon [] on the bottom right corner of the keyboard to slide the keyboard down.
- ▶ Tap on **'Continue'** to complete the Registration.

Once you are successfully registered, you will be directed to the content selection screen.



06

- ▶ Tap on the **'JnJ Divisions'** and select **Acclarent-US** from dropdown.
- ▶ Tap on **'Select'** button below Acclarent app icon and tap on **'Next'**.



07

► Content download initiates on the 'download screen'.

Upon successful completion of the content it navigates to the ProInteract Dashboard.

